

STRATHEARN HEIGHTS NEWSLETTER



On behalf of ALL the staff at Strathearn Heights
We wish you a Happy Easter!!

EASTER OFFICE HOURS

The office will be **CLOSED** on Good Friday, April 2nd 2010
The office will be **OPEN** Easter Monday, April 5th from 10:00 am – 6:00 pm



Strathearn Heights Administration Office is excited to introduce you to the newest member of our administration office team.
Please take a moment to stop by and welcome our new assistant, Lesly!

ARE YOU SPRING CLEANING?

Garbage Disposal at Strathearn Heights



For your convenience Strathearn Heights has 11 garbage bins, placed in the back alleys throughout our property. These 11 *regular sized* bins are part of the city's operated garbage collection with EPCOR and are **designed for basic household garbage only**. These bins are too small and cannot hold any larger items such as furniture, old mattresses, small appliances etc. When tenants try to place large items in these bins there is no room for household garbage and these bins get overloaded or garbage is left around them resulting in unsightly environment and becomes a prime target for rodents and bugs.

Please note that we do have **one special garbage bin specifically designed for old furniture and larger items** which is not part of the EPCOR collection. This large bin is located in the back alley between 96th & 97th Ave in the larger parking lot just west of the pool. Respectively, this large furniture bin is not for household garbage. Bins placed by buildings with roof repairs are brought in for the roof and cannot hold tenant household garbage or furniture.

Please ensure that garbage is placed in the appropriate bins. Thank you!

Congratulations to SHARLEEN of Building 21 .

Winner of the \$150.00 Post-Dated Cheque Contest!!

Do you suffer from NOISY NEIGHBOURS??



You may be surprised to know that you are not alone!

Being frustrated with noisy neighbours is perhaps more common than you may think and it is the most common complaint received by our administration office. For the most part, noise can become contagious as some choose to retaliate with even more noise. Common noise complaints can be described as loud voices, loud TV & music, nonstop walking or stomping, banging of doors and cupboards . . . the never ending, constant NOISE!!

You may be shocked to know that the majority of these noises are **not only heard *within your suite*, but they are also most likely coming from your suite as well.** Please understand this **IS NOT A NOISE PROBLEM.** This is the on-going noise of “LIVING” that everyone at Strathearn Heights must live with and consciously be aware of. For instance, you may be a heavy-footed walker... without even knowing it!!

The Strathearn Heights Administration is well aware that the walls and floors at Strathearn Heights seem to amplify the sounds and we can assure you that the noises that are made in your suite sound much louder to your surrounding neighbours than they do to yourself. In fact we stress the extremely limited sound barriers between suites with every prospective tenant before they become tenants at Strathearn Heights.

Strathearn is unique in the fact that we accommodate many tenants from different countries, walks of life, family structures, work schedules and their own particular living habits. Everyone needs to “LIVE” in their homes . . . you need to shut your doors, close cupboards, watch T.V, enjoy music, go up and down the stairs, vacuum before you have company over for the evening...the list can go on and on. There are many things that we do throughout our daily living that don't seem excessively noisy to each of us, and rest assured they are not, **BUT THEY ARE HEARD BY YOUR NEIGHBORS!**

It is a fact that the structure of Strathearn Heights with our limited sound barriers cannot be changed. It is essential that all tenants living within the limited parameters of Strathearn Heights are aware that it requires great care & courtesy as well as sometimes an incredible amount of patience and understanding.

Living quietly, courteously & considerately must be practised by ALL tenants.

Please take into consideration that when you are hearing some noise from a neighbour, they are hearing the same noise from your suite and in most cases they are not being malicious!

Most noise complaints are simply those of basic living noises . . .

Not noise from parties!

EVERYONE'S COOPERATION AND UNDERSTANDING REGARDING THE NOISE FROM YOUR SUITE IS APPRECIATED!

DOES YOUR DECK NEED REPAIR?

As the snow begins to melt it is important to keep as much snow and ice off your deck as possible to prevent puddles and eventual rotting of these older decks.

If you are aware that your deck, stairs or railing are in need of repair or are beginning to have soft spots, contact the office and we will have a work order prepared.